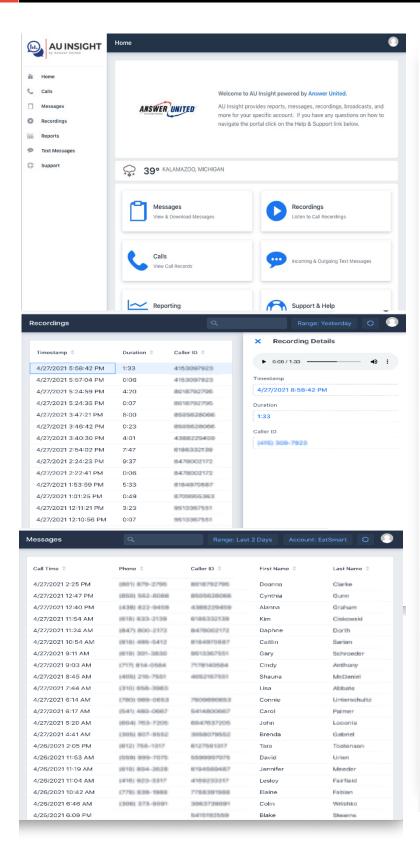
AU Insight | Our Online Portal



ANSWER UNITED

or Over 50 Years

ATSI

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ΗΙΡΑΑ

"Our favorite vendor, Answer United! As a growing company with a handful of Customer Care staff in-house, we had a critical need to find a partner that could handle our call influxes during prime time as well as assist in creating an Emergency Line which our clients could use that would reach our after-hours manager.

The Answer United group has exceeded our expectations in not only the quality of service, but their ability to make small, custom changes that really boost our ability to provide a higher level of communication to our customers. Looking forward to expanding our business relationship into the next year!"

— Jon L

800-937-5900 | sales@answerunited.com

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Calls, Messages & Reports at Your Fingertips

- Call Message Data Collected, Available For 12 Months
- Data Accessible For Up To 6 Years
- Support Communication With Your Answer United Team
- Simple Clickable Reports or Robust Reporting As Needed



AU Insight	Basic	Basic +	Pro	Enterprise
Dashboard Access				V
Notifications				V
Number of Users	Up to 1	Up to 5	Up to 25	Up to 250
Access to Messages			V	V
Listen Call Recordings				V
Support				V
Data Retention	l year	3 years	3 years	6 years
Exportable Reporting				Ø
Customized Configurable Reporting				V
Multi Location Support				V
User Management				
Custom Development & Integration				V



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