

# Funeral Homes

## When Words Matter Most, Call the Company That Cares



It is imperative for loved ones to feel connected during a time of loss. During such a vulnerable time, the need for sensitive and courteous communication is essential.

At Answer United, we offer funeral home answering services that honor the dignity of your profession and the needs of your clients. Like you, we're committed to providing outstanding service that is grounded in compassion.

*Some best practices we apply for Funeral Homes:*

Respond to All Calls with Promptness & Compassion

Representing Your Business Accurately & With Sensitivity

Adhering to Your Preferred Communications Guidelines

Applying a Listening First Approach to Each Call

### Additional Features

- PROVIDE VISITATION DETAILS TO MOURNERS
  - CUSTOM EMPATHY GREETINGS
  - TEXT / EMAIL MESSAGE DELIVERY
  - HIPPA COMPLIANT AGENTS
    - ALL CALLS RECORDED
    - 24/7 AVAILABILITY

**Let Us Support You in Supporting Others.**

*The Answer United group has exceeded our expectations in not only the quality of service, but their ability to make small, custom changes that really boost our ability to provide a higher level of communication to our customers. Looking forward to expanding our business relationship into the next year!"*

— Jon L.



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