



PYRAMID VOICEMAIL

Affordable Alternative To Complicated Phone Systems; Offers A Virtual PBX To Help Any Business Sound Professional. Provides Callers With Multiple Boxes To Receive Information Or Leave Messages.

How It Works

A greeting voicemail box is programmed to answer incoming calls without the need of special equipment. Your callers hear the greeting and are instructed to push buttons corresponding to their specific needs. The calls are routed through the pyramid as they make their choices. The callers can listen to information, choose a specific persons mailbox, leave messages, or be transferred to an Agent.

Features

- 5 minute greeting on main greeting box.
- Record up to two different greetings.
- 60 second greeting on message boxes.
- 2 minute message length.
- 40 message capacity per message box.
- Retain played messages for 4 days, un-played messages for 10 days.
- Unlimited number of message boxes.
- Changeable greeting.
- Changeable password.
- Create Voicemail.
- Create distribution lists.
- Give messages to another message box.
- Request return receipt.
- Can handle up to 4 simultaneous calls.
- Available 24 hours a day, 7 days a week.
- Notification by pager, phone, or e-mail (optional).
- Transcription Service (optional).

Benefits

- Multiple mailboxes give everyone in your organization a mailbox with a customized greeting and password security.
- Advanced recording technology offers superb sound quality making greetings professional and messages clear and easy to understand.
- Voicemail is reliable – when the power goes out your voicemail service is still working and taking calls for you.
- No equipment to purchase or maintain.
- Selectively replay, save or delete messages in your mailbox or forward them to other
- Provides your callers with instant access to information.
- Cost-effective answering service with enhanced capabilities.
- Provides a professional approach in dealing with callers.

Service Rates

\$9.95 Per Billing Cycle Plus \$2.95 Per Message Box

- Setup & Installation - \$7.50 for main box and \$2.95 each additional message box.
- Notification - \$2.95 per cycle per address (80 per cycle, \$0.06 each additional).
- Escape to Operator - \$9.95 per billing cycle plus \$1.25 per staff minute or apply any live operator rate. Additional set-up fees apply.
- Toll-Free Number – Add \$3.00 per number per cycle per message box plus \$0.08 per minute.
- Transcription Service - \$2.95 per cycle plus \$1.25 per staff minute or apply any live operator rate. Additional set-up fees apply.
- Account Change Fees - \$6.50 per change.

Act Now

For more information on how Pyramid Voicemail can help you, call **800-937-5900** or visit us at www.answerunited.com